



## **COMPANY PROFILE**

Tobyhanna Army Depot (TYAD) is an integral component of the U.S. Army Communications-Electronics Life Cycle Management Command (C-E LCMC). TYAD has earned the distinction as the Army's premier depot by providing a high quality, cost-effective source of organic maintenance support for command, control, communications, computers, intelligence, surveillance, and reconnaissance systems (C4ISR) for over 50 years throughout the Department of Defense (DoD).

## **ACHIEVEMENTS**

- Certified in ISO 14001
- Certified in ISO 9001:2000
- First DoD installation to achieve Star Status in Occupational Safety and Health Administration Voluntary Protection Program
- Injury Rate Total Case Incidence is 50% below North American Industry Classification System average
- Workload increased by approximately 70% from FY03-05; personnel increased by 40%
- Lean Savings of \$27.1M since FY03
- 270 Lean events held since FY03
- Accelerated Rate of Lean Deployment by 100% in FY05
- 36% of personnel have participated in Lean events
- 44 Documented Best Business Practices

## **PEOPLE**

TYAD's skilled workforce epitomizes excellence in overhaul and repair, design and fabrication of prototype and new systems, systems integration, as well as providing responsive worldwide C4ISR support to the Warfighter.

TYAD's organizational culture has evolved from a traditional to a team-based work environment with a common organizational focus. The depot's Corporate Philosophy is a systematic approach whereby every depot employee has a common organizational focus on TYAD's business and its success. This philosophy has been top-down driven by the depot's senior management. It revolves around the principles of the depot's team-directed workforce initiative, which is a partnership between employees, the union, and management to improve organizational and individual performance.

TYAD is actively engaged in a Lean transformation seeking to improve efficiency through analysis, standardization and measurement of work processes. The D/Productivity Improvement and Innovation (D/PII) leads this transformation ensuring that TYAD provides the best value to its customers and a high-quality product to the Warfighter through the optimum use of personnel, equipment, facility, and support resources. D/PII personnel accomplish this mission by working closely with all directorates to implement Lean Six Sigma initiatives as well as other innovative process engineering techniques, best business practices, root cause determination, preventive quality engineering, work space planning and work flow analysis. Employees in each area, in which a Lean event takes place, actively participate in the analysis and redesign of the work area and work processes in both mission and administrative cost centers, and contribute their expertise to ensure optimum outcome. Training for all employees in Lean principles is currently ongoing and is a key action in the depot's strategic plan.

TYAD employs 4,387 personnel (including approximately 300 tenants and 543 contractors). 65% of the workforce work in

Production areas and 35% are in Support functions.

## **PLANT**

TYAD is a government owned, government operated facility located in Tobyhanna, PA. The depot is 20 miles southeast of Scranton, PA. The depot is 105 miles west of New York, NY and 118 miles north of Philadelphia, PA. The installation is located at Exit 8 of I-380.

- Size Acres: 1,296
- Number of Buildings: 153
  - 13 Test Ranges
- Maintenance Space: 1.9M sq. ft.
  - 61% Under One Roof
  - 15% Efficiency Factor
- Self-sustaining Utilities

## **PRODUCTS**

TYAD holds joint electronics designations. TYAD is the Army Center of Industrial and Technical Excellence for Communications and Electronics, Avionics, and Missile Guidance and Control. TYAD is also the Air Force Technology Repair Center for Command, Control, Communications, and Intelligence.

TYAD provides depot level maintenance support for assigned commodities including: Radio Communications; Satellite Communications; Command, Control and Computer; Avionics; Air Traffic Control; Surveillance; Intelligence/Electronic Warfare; Electro-Optics/Night Vision; Range Threat; Missiles; Ground Support Equipment; and Fabrication in support of these assigned commodities.

## **PROCESSES**

TYAD's key processes are Repair and Overhaul, Engineering Services, System Integration/Mission Support, and Worldwide Technical Assistance. These processes enable TYAD to provide cost-effective and reliable products to meet customers' needs.

The D/PII mission is to focus on continuous process improvement, productivity, quality,

and customer support to ensure that TYAD is responsive and ready in support of the Warfighter and Army transformation initiatives.

As a registered International Organization for Standardization (ISO) 9001:2000 facility, TYAD has established, documented, implemented, and maintained a Quality Management System that provides a high level of process integrity.

## **CORPORATION**

TYAD is under the command structure of the U.S. Army Communications-Electronics Life Cycle Management Command, a Major Subordinate Command of the U.S. Army Materiel Command.

As the DoD's only joint C4ISR depot maintenance facility, TYAD's mission is to perform depot level maintenance of joint C4ISR systems and equipment, to include tactical missile guidance and control, providing quality products to all DoD Warfighters. This mission extends worldwide to America's Joint Warfighters, including customers in Iraq, Afghanistan, Kuwait, Bosnia, Kosovo, and Korea, as well as many other locations.

### **For more information contact:**

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